

Privacy regulation of our practice

Your personal data and privacy in our dental practice.

General

The General Data Protection Regulation (AVG) is a new law about protection of privacy and personal data. According to this law the organization that works with personal data has definite duties and towards those to whom data belongs definite rights. Next to this general law some specific rules for the privacy in the healthcare are valid. These rules stay under other ones mentioned in the Medical Treatment Agreement Act (WGBO). This privacy regulation is aimed at informing you about your rights and your duties which are valid according to AVG en WGBO.

Dental practice

In our dental practice some of your different personal data can be processed. This is necessary for a good medical treatment and for financial transaction of your treatment. Besides that, processing of your data is necessary, for example, for control of serious danger for your health or by complying with a legal obligation (for instance an obligation to report about the infectious disease according to the Public Health Law).

Dental practice's duties

Dental Practice Dental Lemiers is responsible for the processing of personal data that takes place in the practice according to AVG. About the duties that ensue from this, the practice complies as follows:

- Your data is for specific purposes collected:
 - for healthcare service;
 - for convenient management and policy;
 - for feedback of scientific research, education and advices.
- There is no processing taking place for other purposes in principle.
- You will be informed about the fact that your personal data is processed. This can happen through caregiver, but also via the folder or our website.
- All employees of Dental Practice Dental Lemiers are responsible to handle with your personal data confidentially.
- Your personal data is well-protected against unauthorized access.
- Your personal data will not be kept longer than a good care service needs. For medical data this retention period lasts 15 years in principle (from the last treatment), unless it is required to be kept longer, for example, for your health or your children. It is determined by your treatment provider.

Your rights as a person concerned

You have the following rights:

- The right to know what of your personal data is being processed.
- The right for inspection and copy of your data (insofar the privacy from other is not violated).
- The right for correction, complement or removing of your data if it is needed.
- The right to request for (partial) annihilation of your medical data. This could be agreed if keeping data is not of considerable interest for other and the data has not to be kept anymore according to the law regulation.
- The right to add your own explanation (of medical nature) to your folder.
- The right to stand against processing of your data in some cases.

If you want to claim your rights, you can let us know either orally or via application form at Dental Practice Dental Lemiers. Your interests could be looked after by the representative (as authorized person, your curator or mentor).

Explanation for the application form

You have to keep your account that medical data has to be kept in principle during maximal 15 years according to the law. You help us with a search of your folder and protecting of your privacy if you fill your form as complete as possible. All your filled data will be handled strictly confidentially. Dental Practice Dental Lemiers is not liable for the errors in the post arrival. If you prefer to lift the folder yourself personally or via authorized representative, you can give this data also in your form.

Patient data

Herewith you mention the data of the person of whose medical folder comes. The Medical Treatment Agreement Act (WGBO) considers the patients as from 16 years old. Young people from 16 years who want inspection and copy of their medical folder, have to send a request first. In case the patient is not alive anymore, it is allowed to disclose a medical data if it could be assumed that decedent had no objections or it was agreed to break the right to silence of caregiver in case of substantial interests. It is determined by your caregiver.

Disclosure of your personal data to third parties

The employees of Dental Practice Dental Lemiers are responsible to handle with your personal data confidentially. It comprises, for instance, that the caregiver has to have a specific permission to disclose your personal data. There are some exceptions to this rule. According to this law regulation the right to silence could be violated by caregiver, but also when it has to be beware of serious danger for your health or for one of third parties. In addition, the established data (if it is necessary: orally, in written or digitally) could be interchanged with other caregivers (for example, the pharmacist who processes your prescription and therefore receives the data from your family doctor)

Data Interchange

Dental Practice Dental Lemiers interchanges relevant medical data after you have given the aimed permission for this purpose via Care Info-Structure (LSP - Landelijk Schakelpunt) safely and reliably. Also, the medication data could be shared with the pharmacist and your medical specialists. Besides, it comprises the medication which the dentist has prescribed you, but also possible intolerance, anti-indications and allergies (ICA-data). Also, it has to be taken into account by other prescribers and providers. Our dental practice carries out the medication safety in such a way.

Question or complaint

Do you have a question or a complaint? For instance, about with whom we interchange the data or how we deal with your medical data? In such case your dentist will have a word with you.